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VIA E-MAIL and ECFS

February 14, 2019

Pam Megna (pam.megna@fcc.gov)
Competition Policy Division
Wireline Competition Bureau
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

**Re: CenturyLink QC 4th Quarter 2018 Special Access Metrics Report No. 1
WC Docket No. 05-333 (via ECFS)**

Dear Ms. Megna,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order (MO&O)* released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207, CenturyLink QC¹ files its Special Access Metrics Report for the Fourth Quarter of 2018. This Report No. 1 includes all of the metrics required in the *MO&O* with the exception of the New Installation Trouble Report Rate which, as ordered, will be filed as Report No. 2 up to fifteen days later. As set forth in the *MO&O*, the metrics are "[due] to the Commission by the 45th day after the end of the quarter with the exception of the New Installation Trouble Report Rate, which will be provided by the 60th day after the end of the quarter."²

If you have questions regarding the content of this report, please contact Jeffrey Lanning at 202-429-3113 or at Jeffrey.S.Lanning@centurylink.com.

Sincerely,

/s/ Ross Dino

Enclosure

¹ Qwest Corporation (or QC), the local exchange carrier, does business as CenturyLink QC. CenturyLink, Inc. owns CenturyLink QC and other affiliates.

² *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

Qwest 272 Sunset Special Access Measurements
DECEMBER 2018

				OCTOBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	100.00%	1	100.00%	.	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	279	99.28%	177	99.44%	-1.21	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	100.00%	7	100.00%	.	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	91	70.33%	91	76.92%	-0.49	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	50.00%	3	33.33%	-1.27	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	440	0.91%	68	5.88%	-2.86	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14168	4.90%	10084	4.13%	0.73	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1281	0.47%	1447	0.00%	0.58	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	16:58	4	7:46	-0.7	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	694	9:13	416	8:23	-0.18	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	1:11			.	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	90.00%	2	100.00%	-1.59	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	189	98.41%	196	98.98%	-0.98	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	37	100.00%	6	83.33%	-2.53	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0						
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	55	81.82%	64	75.00%	-1.55	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	66.67%	4	100.00%	-0.89	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	586	0.68%	110	0.00%	-1	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13667	1.74%	10495	1.33%	0.54	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1442	0.21%	1711	0.41%	-1.61	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	7:12			.	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	238	4:38	140	5:03	-1.49	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:37	7	5:56	-1.63	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	27	92.59%	3	100.00%	-1.53	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	105	95.24%	69	100.00%	-0.13	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	100.00%	3	33.33%	-2.63	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	54	74.07%	17	58.82%	-1.73	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	3	66.67%	-1.67	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	471	4.88%	34	5.88%	-1.16	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8079	1.96%	5213	1.82%	-0.67	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	855	0.82%	946	0.11%	0.38	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	23	9:48	2	12:21	-1.35	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
DECEMBER 2018

				OCTOBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	158	5:54	95	9:45	-1.72	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	2:55	1	28:55	-24.06	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%			.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	23	100.00%	39	100.00%		.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	1	100.00%		.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	15	33.33%	25	76.00%	0.42	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%				.
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	123	0.00%	6	0.00%		.
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3114	1.67%	3509	0.60%	1.53	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	378	0.00%	373	0.27%	-1.61	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	52	4:30	21	3:35	-0.72	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	1:15		.
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%	5	100.00%		.
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	184	97.28%	78	98.72%	-0.9	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	18	100.00%	2	100.00%		.
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0						
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	53	75.47%	16	81.25%	-0.93	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%	7	85.71%	-1.48	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	909	0.77%	209	0.96%	-1.17	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	12774	1.25%	7905	1.06%	-0.25	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1479	0.54%	1088	0.09%	0.16	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	2:47	2	8:08	-1.6	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	160	4:06	84	3:18	-0.06	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	2:48	1	2:03	-1.11	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0						
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	70	98.57%	12	100.00%	-1.64	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	1	100.00%				.
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0						
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	32	90.63%	8	62.50%	-2.21	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%				.
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	188	0.53%	22	0.00%	-1.76	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
DECEMBER 2018

				OCTOBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3293	1.49%	2321	0.78%	0.47	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	376	0.27%	359	0.28%	-1.02	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	4:22			.	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	49	3:38	18	5:41	-1.88	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:49	1	1:48	.	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%			.	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	84	98.81%	12	100.00%	-1.7	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	13	92.31%	2	100.00%	-1.68	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	9	100.00%	7	71.43%	-2.04	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	1	100.00%	.	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	219	0.91%	34	0.00%	-1.41	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2513	2.11%	1539	0.97%	0.66	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	260	0.00%	234	0.00%	.	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	9:33			.	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	53	4:06	15	4:04	-1	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	14	100.00%	2	100.00%	.	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	141	98.58%	31	96.77%	-1.42	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	100.00%	3	100.00%	.	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0						
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	18	66.67%	8	25.00%	-2.2	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%			.	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	333	0.90%	96	0.00%	-0.95	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4516	2.04%	2612	1.26%	0.46	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	471	0.21%	430	0.47%	-1.4	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	5:55			.	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	92	5:40	33	7:12	-1.69	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:17	2	4:54	-1.5	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%			.	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	67	95.52%	44	97.73%	-0.97	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	4	100.00%	2	100.00%	.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0						
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	8	75.00%	20	75.00%	-1	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
DECEMBER 2018

				OCTOBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	193	0.52%	19	0.00%	-1.82	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4263	3.40%	3671	2.94%	-0.29	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	575	1.04%	685	0.15%	0.3	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	8:48			.	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	145	3:35	108	3:43	-1.2	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	1:05	1	1:05	-1.02	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%			.	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	92	100.00%	30	100.00%	.	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	4	100.00%	16	100.00%	.	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	22	68.18%	26	100.00%	0.72	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%			.	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	495	0.00%	31	0.00%	.	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	7769	0.79%	5126	0.49%	0.23	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	863	0.35%	951	0.74%	-1.68	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	61	9:11	25	4:45	-0.82	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:51	7	3:22	-1.92	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0						
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	24	83.33%	13	100.00%	-0.4	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	85.71%	5	100.00%	-1.13	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	4	50.00%	4	75.00%	-1	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	0.00%	.	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	156	1.28%	27	0.00%	-1.37	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1973	1.57%	1182	1.18%	-0.46	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	211	0.00%	174	0.57%	-1.67	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	1:59			.	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	31	2:54	14	6:25	-2.27	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	0:48	.	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
DECEMBER 2018

				OCTOBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%			.	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	73	95.89%	59	100.00%	-0.41	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	3	100.00%	1	100.00%	.	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	40	82.50%	36	88.89%	-0.72	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	100.00%	.	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	203	2.46%	12	0.00%	-1.41	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6493	2.49%	3386	1.68%	0.58	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	681	1.03%	639	0.47%	-0.29	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	4:19			.	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	162	5:02	57	3:47	-0.19	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	6:57	3	1:54	-0.2	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%	1	100.00%	.	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	176	100.00%	89	100.00%	.	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	19	100.00%	4	100.00%	.	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	50	96.00%	39	76.92%	-2.65	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	574	0.35%	203	0.99%	-1.66	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11787	0.78%	7313	0.96%	-1.79	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1282	0.47%	1237	0.49%	-1.04	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	7:37	2	3:42	-0.53	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	92	4:23	70	5:51	-1.93	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	2:42	6	1:41	-0.81	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	47	100.00%	18	94.44%	-1.99	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	1	100.00%	.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	19	94.74%	13	61.54%	-2.44	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	128	0.00%	30	0.00%	.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2039	1.57%	1583	1.26%	-0.53	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	211	0.00%	171	0.58%	-1.68	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	32	4:24	20	7:35	-1.87	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	0:35	.	

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2018

				NOVEMBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	66.67%	4	100.00%	-0.74	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	207	99.03%	95	97.89%	-1.4	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	21	90.48%	5	80.00%	-1.4	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	54	55.56%	89	66.29%	-0.33	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	0.00%	3	33.33%	-1.15	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	436	0.23%	67	2.99%	-2.66	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13915	1.87%	10187	1.42%	0.61	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1261	0.71%	1445	0.21%	0.2	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	2:59	2	8:34	-2.23	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	260	5:29	145	5:16	-0.79	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	2:18	3	1:24	-0.63	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	100.00%	5	100.00%		.
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	198	97.98%	133	98.50%	-1.05	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	86.67%	9	100.00%	-0.81	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	54	83.33%	55	67.27%	-2.18	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	5	100.00%		.
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	581	0.17%	109	0.00%	-1.61	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13422	1.17%	10374	0.84%	0.53	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1425	0.77%	1711	0.18%	0.52	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	7:20				.
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	157	5:38	87	7:10	-1.52	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	6:33	3	8:48	-1.2	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	80.00%	6	83.33%	-1.37	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	66	95.45%	106	100.00%	-0.03	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%				.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	26	80.77%	33	66.67%	-1.74	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%				.
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	467	0.43%	34	2.94%	-2.11	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	7939	1.12%	5172	1.04%	-0.75	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	840	0.12%	943	0.32%	-1.54	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	10:50	1	13:42	-1.33	

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				NOVEMBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	89	7:10	54	6:20	-1.33	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:43	3	11:07	-1.91	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	6	66.67%	-1.57	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	34	100.00%	18	94.44%	-1.84	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	3	100.00%	.	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	11	100.00%	6	83.33%	-1.85	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	113	0.88%	6	16.67%	-2.78	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3092	1.55%	3497	0.83%	0.66	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	376	0.53%	373	0.00%	-0.59	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	1:57	1	15:26	.	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	48	4:31	29	3:12	-0.35	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	0:28			.	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	11	100.00%	4	100.00%	.	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	214	97.66%	75	98.67%	-1.01	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	100.00%	8	75.00%	-2.23	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	65	78.46%	17	76.47%	-1.11	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	1	100.00%	.	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	904	0.77%	203	0.00%	-0.57	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	12568	0.75%	7741	0.65%	-0.49	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1466	0.75%	1087	0.92%	-1.29	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	8:10			.	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	94	4:20	50	4:12	-0.95	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	7:46	10	4:20	-0.96	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%			.	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	42	100.00%	20	100.00%	.	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	1	100.00%	.	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0						
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	20	80.00%	6	50.00%	-1.88	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	188	1.60%	22	0.00%	-1.35	

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				NOVEMBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3259	0.98%	2308	0.22%	1.1	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	374	0.00%	358	0.00%		.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	5:31				.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	32	4:59	5	2:21	-0.61	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%				.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	75	89.33%	6	100.00%	-1.04	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	100.00%	4	50.00%	-2.09	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	6	100.00%	1	0.00%	-2.61	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	216	0.00%	33	3.03%	-2.56	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2481	1.13%	1531	0.52%	0.2	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	257	0.00%	233	0.00%		.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			1	7:04		.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	28	3:45	8	2:37	-0.19	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	60.00%	1	100.00%	-1.26	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	97	96.91%	21	100.00%	-1.08	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%				.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0						
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	8	62.50%	11	36.36%	-1.68	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	329	0.61%	95	0.00%	-1.16	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4467	0.90%	2611	0.42%	0.38	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	467	0.21%	429	0.00%	-1.03	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	7:29				.
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	40	4:04	11	4:38	-1.14	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	3:35				.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%				.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	62	100.00%	35	97.14%	-1.81	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	100.00%	3	100.00%		.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0						
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	24	91.67%	11	27.27%	-3.38	

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				NOVEMBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	192	1.56%	19	0.00%	-1.41	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4226	1.94%	3657	1.45%	0.02	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	574	1.22%	681	0.15%	0.45	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	4:10			.	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	82	4:52	53	3:52	-0.24	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	2:36	1	1:22	-0.42	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%	17	94.12%	-1.3	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	133	99.25%	51	100.00%	-1.36	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	83.33%	3	100.00%	-1.26	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	21	90.48%	25	88.00%	-1.16	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	494	0.00%	31	0.00%	.	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	7645	0.81%	5104	0.61%	-0.2	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	858	0.35%	948	0.53%	-1.35	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	62	5:15	31	4:11	-0.72	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	6:34	5	2:42	-0.36	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%			.	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	30	93.33%	10	90.00%	-1.21	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	1	100.00%			.	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	15	93.33%	4	100.00%	-1.49	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	156	0.64%	27	0.00%	-1.64	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1976	1.06%	1197	0.25%	0.56	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	208	0.00%	173	0.00%	.	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	1:13			.	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	21	8:53	3	7:10	-1.15	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						

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				NOVEMBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%			.	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	141	100.00%	22	100.00%	.	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	100.00%	7	42.86%	-2.35	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	22	86.36%	15	86.67%	-1.29	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	100.00%	.	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	202	0.50%	12	0.00%	-1.97	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6407	0.95%	3378	0.83%	-0.63	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	674	0.30%	639	0.16%	-0.68	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	5:28			.	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	61	3:28	28	4:26	-1.61	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	2:39	1	0:46	-0.98	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	4	25.00%	-2.44	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	208	97.60%	100	99.00%	-0.83	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	100.00%	7	85.71%	-1.78	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	20	65.00%	35	97.14%	0.72	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	3	33.33%	-1.7	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	572	0.52%	203	0.49%	-1.35	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11597	1.27%	7276	0.96%	0.16	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1272	0.08%	1233	0.24%	-1.63	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	2:14	1	4:58	-9.77	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	147	3:53	70	5:18	-1.91	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:15	3	2:42	-2.64	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	26	100.00%	21	100.00%	.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	1	100.00%	1	100.00%	.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	8	100.00%	7	57.14%	-2.26	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	128	0.78%	30	0.00%	-1.53	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2038	0.88%	1582	0.76%	-0.75	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	209	0.48%	171	0.00%	-1.08	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	53:50			.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	18	29:59	12	6:52	-0.22	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:20			.	

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State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%	6	100.00%	.	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	170	95.88%	89	96.63%	-1.04	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	27	100.00%	10	100.00%	.	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	32	65.63%	41	51.22%	-1.75	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%	1	100.00%	-1	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	436	0.69%	64	1.56%	-1.45	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13636	1.71%	10181	1.54%	-0.39	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1250	0.64%	1443	0.28%	-0.14	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	13:10	1	4:51	-0.72	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	233	5:08	157	6:14	-2.29	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	2:31	4	2:30	-0.95	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	21	95.24%	1	0.00%	-2.97	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	132	94.70%	114	99.12%	-0.01	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	25	96.00%	8	100.00%	-1.42	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0						
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	49	77.55%	58	77.59%	-1.14	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	2	50.00%	-1.83	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	576	0.87%	109	0.00%	-0.88	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13278	0.76%	10334	0.71%	-0.71	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1409	0.85%	1706	0.18%	0.65	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	1:32			.	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	101	4:12	73	13:56	-2.32	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	12	4:09	3	1:03	-0.16	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%	4	100.00%	.	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	65	98.46%	109	98.17%	-1.09	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	100.00%	4	75.00%	-1.72	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	19	57.89%	42	57.14%	-1.03	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	0.00%	1	0.00%	.	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	460	0.65%	34	0.00%	-1.53	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	7863	0.88%	5230	0.55%	0.28	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	837	0.60%	942	0.21%	-0.21	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	6:07			.	

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State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	69	7:24	29	3:06	0.57	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	4:03	2	10:28	-1.48	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%			.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	44	100.00%	47	100.00%	.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	7	100.00%	.	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	14	92.86%	13	61.54%	-2.19	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	112	0.00%	6	0.00%	.	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3107	1.48%	3508	0.83%	0.52	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	375	0.00%	372	1.34%	-2.37	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	46	3:49	29	3:56	-1.1	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			5	2:23	.	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	80.00%	10	100.00%	-0.74	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	113	95.58%	71	98.59%	-0.59	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	26	100.00%	3	100.00%	.	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0						
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	68	98.53%	29	96.55%	-1.38	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	85.71%	3	0.00%	-2.54	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	890	0.67%	203	0.00%	-0.66	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	12429	0.63%	7681	0.57%	-0.7	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1449	0.41%	1088	0.37%	-0.89	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	2:13			.	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	78	3:12	44	4:07	-1.74	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	3:14	4	3:35	-1.13	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%	2	100.00%	.	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	42	92.86%	24	91.67%	-1.11	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	0.00%			.	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%	.	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	6	83.33%	12	58.33%	-1.64	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	188	1.06%	23	0.00%	-1.5	

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Qwest 272 Sunset Special Access Measurements
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				DECEMBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3251	0.92%	2318	0.39%	0.43	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	371	0.27%	358	0.00%	-1.01	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	1:02			.	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	30	6:48	9	3:14	-0.28	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	5:35			.	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0			1	100.00%	.	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	29	82.76%	13	100.00%	-0.34	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	14	78.57%	1	100.00%	-1.51	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	7	85.71%	5	60.00%	-1.62	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%			.	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	215	0.00%	33	0.00%	.	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2470	0.81%	1547	0.32%	0.16	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	255	0.00%	233	0.00%	.	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	20	6:20	5	4:08	-0.69	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%			.	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	43	93.02%	20	100.00%	-0.7	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	12	100.00%			.	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	0.00%	.	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	5	80.00%	9	44.44%	-1.78	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	324	1.85%	96	2.08%	-1.09	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4390	1.44%	2617	1.18%	-0.46	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	461	0.22%	429	0.23%	-1.03	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	27:07	2	9:01	-1.32	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	63	8:02	31	11:18	-1.55	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:35	1	12:46	.	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%			.	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	113	98.23%	31	100.00%	-1.18	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	100.00%	1	100.00%	.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	22	86.36%	1	100.00%	-1.68	

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Qwest 272 Sunset Special Access Measurements
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				DECEMBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	190	1.05%	19	0.00%	-1.57	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4110	1.58%	3622	1.13%	0.03	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	571	0.70%	680	0.29%	-0.37	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	4:12			.	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	65	4:13	41	4:05	-0.87	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	7:31	2	2:20	-0.67	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%	1	0.00%	-2.61	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	96	98.96%	35	97.14%	-1.46	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	100.00%	6	100.00%	.	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	16	93.75%	17	88.24%	-1.33	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	489	0.20%	31	0.00%	-1.95	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	7511	1.03%	5030	0.68%	0.24	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	858	0.23%	948	0.32%	-1.2	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	3:45			.	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	77	8:33	34	8:08	-1.27	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	2:28	3	27:06	-1.59	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0						
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	16	93.75%	21	100.00%	-0.9	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%			.	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	2	100.00%	9	77.78%	-1.45	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	155	0.00%	27	0.00%	.	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1960	0.92%	1206	1.00%	-1.13	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	205	0.00%	173	0.00%	.	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	18	3:18	12	7:48	-1.67	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						

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Qwest 272 Sunset Special Access Measurements
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				DECEMBER 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%			.	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	152	92.11%	31	100.00%	-0.36	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	80.00%	1	0.00%	-1.94	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	13	69.23%	14	78.57%	-0.93	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	100.00%	.	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	202	0.50%	12	0.00%	-1.97	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6310	1.08%	3389	0.91%	-0.54	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	668	0.00%	640	0.00%	.	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	26:22			.	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	68	5:16	31	4:37	-0.65	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%	1	100.00%	.	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	136	96.32%	51	98.04%	-0.97	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	13	100.00%	5	80.00%	-2.01	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	29	86.21%	27	81.48%	-1.29	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	1	0.00%	-1.86	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	564	0.35%	203	0.99%	-1.65	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11485	1.11%	7201	1.17%	-1.23	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1261	0.08%	1228	0.90%	-2.79	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	3:58	2	3:46	-0.78	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	127	5:55	84	5:48	-0.95	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:29	11	9:16	-1.94	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	36	97.22%	18	100.00%	-1.26	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	100.00%			.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	9	100.00%	7	71.43%	-2.04	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	127	1.57%	30	0.00%	-1.24	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2019	0.69%	1560	0.64%	-0.88	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	206	0.00%	170	0.59%	-1.67	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	13:31			.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	14	3:29	10	2:39	-0.23	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	3:11	.	

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State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	22	90.91%	11	100.00%	-0.9	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	656	98.32%	361	98.34%	-1.07	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	56	96.43%	22	95.45%	-1.12	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	177	64.97%	221	67.87%	-0.75	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	28.57%	7	42.86%	-1	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	437	0.69%	66	3.03%	-2.09	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13906	2.85%	10151	2.35%	0.43	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1264	0.63%	1445	0.14%	0.29	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	13:48	7	7:35	-0.39	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	1187	7:36	718	7:17	-0.53	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	23	2:05	7	2:02	-0.92	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	48	95.83%	8	87.50%	-1.59	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	519	97.30%	443	98.87%	-0.43	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	77	96.10%	23	95.65%	-1.06	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	158	81.01%	177	73.45%	-1.82	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	88.89%	11	90.91%	-1.34	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	581	0.52%	109	0.00%	-1.15	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13456	1.23%	10401	0.96%	0.18	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1425	0.63%	1709	0.23%	0.05	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	4:23				
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	496	4:52	300	7:49	-2.43	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	26	4:52	13	5:28	-1.12	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	36	91.67%	13	92.31%	-1.35	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	236	96.19%	284	99.30%	0.09	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	100.00%	7	57.14%	-2.71	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	99	72.73%	92	60.87%	-2.06	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	66.67%	4	50.00%	-1.32	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	466	1.93%	34	2.94%	-1.25	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	7960	1.32%	5205	1.13%	-0.43	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	844	0.47%	944	0.21%	-0.42	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	28	9:29	3	12:48	-1.75	

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				QTR					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	316	6:35	178	7:38	-1.32	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	3:11	6	13:52	-2.34	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%	6	66.67%	-2.01	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	101	100.00%	104	99.04%	-1.6	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	100.00%	11	100.00%	.	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	40	72.50%	44	72.73%	-1.13	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	116	0.00%	6	0.00%	.	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3104	1.58%	3505	0.74%	0.95	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	376	0.27%	373	0.54%	-1.36	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	1:57	1	15:26	.	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	146	4:17	79	3:34	-0.39	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	0:28	6	2:12	-2.1	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	24	95.83%	19	100.00%	-1.09	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	511	97.06%	224	98.66%	-0.62	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	59	100.00%	13	84.62%	-2.86	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	186	84.95%	62	87.10%	-0.91	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	92.31%	11	63.64%	-2.05	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	901	0.78%	205	0.49%	-1.07	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	12590	0.88%	7776	0.76%	-0.43	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1465	0.55%	1088	0.46%	-0.82	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	20	4:30	2	8:08	-1.41	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	332	3:57	178	3:46	-0.66	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	25	5:05	15	3:59	-1.13	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	2	100.00%	.	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	154	97.40%	56	96.43%	-1.19	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	60.00%	1	100.00%	-1.26	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%	.	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	58	86.21%	26	57.69%	-2.76	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%			.	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	188	1.06%	22	0.00%	-1.51	

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Qwest 272 Sunset Special Access Measurements
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				QTR					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3268	1.13%	2316	0.47%	0.59	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	374	0.27%	358	0.00%	-1.02	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	3:50			.	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	111	4:53	32	4:28	-0.85	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	3:42	1	1:48	-0.58	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%	1	100.00%	.	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	188	92.55%	31	100.00%	-0.39	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	32	87.50%	7	71.43%	-1.65	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	22	95.45%	13	61.54%	-2.56	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	75.00%	1	100.00%	-1.51	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	217	0.46%	33	0.00%	-1.68	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2488	1.37%	1539	0.58%	0.43	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	257	0.00%	233	0.00%	.	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	9:33	1	7:04	-1.4	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	101	4:26	28	3:40	-0.5	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	23	91.30%	3	100.00%	-1.47	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	281	97.15%	72	98.61%	-0.9	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	23	100.00%	3	100.00%	.	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	0.00%	.	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	31	67.74%	28	35.71%	-2.5	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%			.	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	329	1.22%	96	1.04%	-1.29	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4458	1.46%	2613	0.96%	0.1	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	466	0.21%	429	0.23%	-1.04	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	11	17:46	2	9:01	-1.38	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	195	6:06	75	8:31	-1.94	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:49	3	7:31	-1.92	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	100.00%			.	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	242	97.93%	110	98.18%	-1.15	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	20	100.00%	6	100.00%	.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	54	87.04%	32	59.38%	-2.78	

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2018

				QTR					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	192	1.04%	19	0.00%	-1.57	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4200	2.31%	3650	1.84%	-0.11	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	573	1.05%	682	0.15%	0.3	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	4:57			.	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	292	4:05	202	3:50	-0.53	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	17	3:13	4	1:47	-0.71	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	17	100.00%	18	88.89%	-1.86	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	321	99.38%	116	99.14%	-1.1	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	21	95.24%	25	100.00%	-0.93	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	59	83.05%	68	92.65%	-0.15	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%			.	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	493	0.00%	31	0.00%	.	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	7642	0.88%	5087	0.59%	0.11	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	860	0.35%	949	0.53%	-1.35	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	3:45			.	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	200	7:43	90	5:50	-0.71	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	3:46	15	7:53	-1.48	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%			.	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	70	90.00%	44	97.73%	-0.26	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	90.00%	5	100.00%	-1.26	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	21	85.71%	17	82.35%	-1.17	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	0.00%	.	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	156	0.64%	27	0.00%	-1.64	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	1970	1.17%	1195	0.84%	-0.46	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	208	0.00%	173	0.00%	.	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	1:44			.	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	70	4:48	29	7:04	-1.66	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	0:48	.	

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Qwest 272 Sunset Special Access Measurements
DECEMBER 2018

				QTR					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	15	100.00%			.	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	366	95.90%	112	100.00%	-0.21	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	14	92.86%	9	44.44%	-2.57	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	75	81.33%	65	86.15%	-0.67	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			3	100.00%	.	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	202	0.99%	12	0.00%	-1.75	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6403	1.51%	3384	1.15%	-0.11	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	674	0.45%	639	0.16%	-0.42	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	7:38			.	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	291	4:46	116	4:10	-0.36	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	5:59	4	1:37	-0.04	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	16	100.00%	6	50.00%	-2.85	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	520	98.08%	240	99.17%	-0.71	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	43	100.00%	16	87.50%	-2.43	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	99	86.87%	101	85.15%	-1.21	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	4	25.00%	-2.21	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	570	0.35%	203	0.99%	-1.66	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11623	1.05%	7263	1.03%	-0.93	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1272	0.24%	1233	0.57%	-1.8	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	4:16	5	3:59	-0.98	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	366	4:43	224	5:39	-2.03	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	2:15	20	6:00	-1.77	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	109	99.08%	57	98.25%	-1.29	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	100.00%	2	100.00%	.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	36	97.22%	27	62.96%	-3.15	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	128	0.78%	30	0.00%	-1.53	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2032	1.03%	1575	0.89%	-0.73	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	209	0.00%	171	0.58%	-1.67	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	26:57			.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	64	11:24	42	6:12	-0.3	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:20	2	1:53	-1.72	

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